



archway
care + support built around you

annual review 2018





Chairman's Welcome

With so much going on over the last year it seems only yesterday that I was welcoming you all to our 6th Annual Review. Isn't it typical that for long periods of time nothing much seems to happen then all of a sudden it happens all at once! This is how it feels just now.

Our efforts over the last few years to improve our housing stock by being able to offer a wider range of accommodation to meet the changing needs of our permanent residents and extend the service to provide more permanent accommodation for those individuals ready to take the next step to more independent living has moved on from my last report.





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Although we continue to liaise with the various housing associations to identify opportunities for suitable accommodation to meet our objectives, we recently made the decision to use some of our fundraising monies to purchase a detached bungalow in Aberdeen. Although still at the early stages of planning, the new property will undoubtedly enhance the quality of accommodation available to our service users and hopefully will be only the beginning of a new direction in the development of Archway.

The last year also saw Archway purchase a specially adapted caravan for use by service users and their families. The caravan has disabled access and can accommodate up to six people. It is situated at Parkdean's Lochloy site in Nairn. You can read more about this fabulous new facility on our website and later in this review.

In addition to the above, Archway also took its first venture into running a charity shop and has leased premises at 95 Rosemount Place. Opened at the end of February 2018, early indications are it is doing well, even in these difficult trading times, so long may it continue and hopefully provide us with a valuable alternative source of income. Special mention must be made at this point of the fundraising group and our benefactors whose efforts over the years to raise substantial sums of money has

been instrumental in allowing us the financial resources to progress with these developments.

I am also pleased to say we were again successful in our tender submission for inclusion in the Scotland Excel Children's Residential Framework Agreement and in the Aberdeen City Supported Living Services Framework Agreement for Adults with a Learning Disability. We also continue to work with the local authorities in facilitating meetings with parents, carers and users providing valuable feedback on service provision, all of which is essential to the long term viability of Archway.

This year also saw Archway achieve its first excellent grade from the Care Inspectorate for Care and Support at our Two Mile Cross Unit, an achievement that made everyone very proud.

Of course all of the above can only be made possible through the hard work and dedication of everyone associated with Archway, staff, trustees, parents, carers, and users for which we are all very grateful and with their continued support I am sure we can look forward to another good year.

Jim Sangster, Chairman



Report From Our General Manager

Hello once again. I hope you enjoy reading our latest annual review and finding out a bit more about Archway and what we have been up to over the last year.

Putting together this review every year is a great opportunity to reflect on what has been going on and it also reminds me of why Archway is so important to everyone that uses our services.

Two of our main developments and highlights were the purchase of our wheelchair accessible Holiday Home, Betty's Place, in the summer of 2017 and the opening of our Charity Shop in early 2018. More information about both of these can be found later in this review.

Providing respite and permanent care continues to be the main focus of our day-to-day work. Across our 4 registered services we provide permanent care for 12 adults and residential respite for over 160 children and adults with learning disabilities and their families. We also provide day activities for some of our permanent residents through our day group who get together 4 days a week.





*“Providing
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Providing respite breaks have always been a main focus for Archway, we know how important a regular respite break is for the people we support as well as their families. We have also been working hard over the last year or two to develop more permanent care, as we know this is the natural next step for the people who use our respite services and their families, and we know how important having a plan for the future is.

None of what we do would be possible without all of Archway's staff working across all of our services and in our office to make sure we are providing an efficient good quality service to all the people we support and their families.

Thanks also must go to all of the people who support us, make donations, volunteer and give us their time and expertise in many different ways which make Archway such a great place to be.

Emma Watson, General Manager

Meet The Board Of Directors

Jim Sangster

Jim first became associated with Archway in 1983 as finance officer and on Archway's incorporation in 1986 became its first Finance Director. Jim succeeded Betty Sheldon in 1996 as Chairman. Jim's daughter Anna has been using Archway's services since they began and now stays in permanent care at Berryden Mills. Jim spent most of his career in the oil industry where he assumed various financial roles in Shell and was a partner in Lancaster Consulting before his retirement in early 2016.



Ed Gardyne

Ed was appointed as Director in January 2017. Ed was born and brought up in Banchory, Aberdeenshire. He graduated with a Science degree from Aberdeen University and is a Chartered Engineer and a Member of the Institute of Measurement and Control. He founded his business Safewell Solutions in 2005. Ed is married to Elizabeth and they have a grown up family of three including Hannah who was born prematurely in 1993 and has severe development delay and epilepsy. Hannah has been going to Dyce for respite since 2001.



Kenny Simpson

Kenny became a Director with Archway in October 2002. Kenny's daughter Laura attended Two Mile Cross for respite before moving on to shared care at Berryden Mills. Kenny has had involvement with other voluntary organisations that have an involvement with disability issues. Kenny worked at Aberdeen City Council for a number of years in the building standards department and now works for Aberdeenshire Council as Building Standards Manager.



Hilary Smith

Hilary was appointed as a Director in May 2007. Hilary's daughter Catherine has cerebral palsy and epilepsy and is a service user at Dyce. Hilary is a Chartered Member of the Institute of Personnel and Development and has worked as a Director of a Recruitment Consultancy and latterly as a lecturer for the Business School at The Robert Gordon University. Hilary is currently a full-time carer for her daughter.



Lawrence Morrice

Lawrence was appointed as a Director in May 2014. Lawrence retired in 2010 after working 33 years as an agronomy consultant with the then SAC (Scottish Agricultural College). Lawrence has a son Paul, and a daughter Kirsteen who was born in 1978 who has a genetic abnormality that causes muscular incoordination and epilepsy. Kirsteen lives at home with her parents and uses shared care at Berryden Mills.



Roger Hessing

Roger was one of the original members of the steering group that was set up in April 1983 by Betty Sheldon, who went on to become the first Chairman of Archway. He was appointed as a Director and Company Secretary on Archway's incorporation in April 1986.

Roger has a son with Down's Syndrome. Roger is now retired having worked in numerous roles in the administration and logistics departments in the oil industry.

Roger was a Director and Secretary for The Manor Project for a number of years and was on the Board of Inspire (Partnership through Life) until October 2015, both being voluntary organisations providing accommodation and services to people with learning disabilities.



Thelma Morgan

Thelma was one of the original steering group, which was set up in April 1983 and was appointed as Director in April 1986. Thelma has a daughter Lesley who has been going to Westburn Road for respite since it opened in 1990. Thelma retired in 2006 having worked for Aberdeen City Council as an Area Officer and Assistant Registrar.



Alan Pilkington

Alan was appointed as a Director in September 2006, having been a member of the original steering group and a Member of Archway since inception. He retired from Aberdeen City Council in April 2006, having held a number of senior social work posts over a 34 year career including Head of Service responsible for Community Care Services. In May 2007 Alan took up post as General Manager for Combined Child Health Services with NHS Grampian, retiring in September 2012. Alan is also a Director of Grampian Children's Respite Service and the Chairman of the North East of Scotland Scout Region.

Dr Brian Brock

Brian was appointed as a Director in January 2017. Brian is a Reader in Moral and Practical Theology at the University of Aberdeen, and the father of Adam, who has Down's Syndrome and autism who goes to Westburn Road for respite. Brian has written a wide range of scholarly essays on themes related to disability and is a Managing Editor of the Journal of Religion and Disability. He has also written monographs on the use of the Bible in Christian ethics as well as the ethics of technological development. He is also editor (with Prof. John Swinton) of Theology, Disability and the New Genetics: Why Science needs the Church (2007) and Disability in the Christian Tradition: A Reader (2012).



Dave Stanley

Dave was appointed as a Director in May 2014. Dave studied BSc Electrical and Electronic engineering at RGIT (now RGU) and has worked in a variety of operations, sales and project management roles in the subsea robotics industry. He is currently Project manager at Fugro in Aberdeen. Dave's daughter, Beth, born 1990, has severe developmental delay and had been a user of Archway services at Two Mile Cross for several years before moving into shared care at Berryden Mills in 2014.





Feedback and Care Inspectorate Grades

We are really pleased to continue to receive such positive feedback from the people who use our services and the positive grades we receive from the Care Inspectorate.

Some of the comments and feedback received during our inspections last year include:

- Extremely happy, very person-centred approach
- Archway is highly supportive, very responsible, understanding and encouraging
- This is my home away from home
- A lovely place
- People are supported in a personalised way to make choices, be active and as independent as possible
- The service offered spacious, comfortable and well-maintained accommodation
- Staff knew the supported people well and families felt that support provided was very good
- My family member is extremely happy in her home at Archway
- I have been coming here for 22 years and the place is amazing
- I like the staff, we have fun and they know my needs
- The management and staff had a very good overview of the service



All of Archway's staff work hard every day to provide the best possible care and support for our service users and their families and this is reflected in the grades we also received for our inspections last year:



Two Mile Cross

Quality of care and support	6	excellent
Quality of staffing	5	very good

Berryden Mills

Quality of care and support	5	very good
Quality of staffing	5	very good

Westburn Road

Quality of care and support	4	good
Quality of staffing	4	good

Dyce

Quality of care and support	4	good
Quality of staffing	4	good





Betty's Place

In July 2017 we were very pleased to be able to make our first major purchase from Betty's Fund. Betty's Fund began in 2010 when Betty Sheldon, who was fundamental in the setting up of Archway in the 1980's, sadly passed away and left a legacy to Archway. Thanks to support from EnQuest, other companies, groups, families and individuals who have been continuing to donate to this fund over the last few years, we are very pleased now to be putting this fund to great use.

Betty's Place is a brand new wheelchair accessible holiday home located in the sunny seaside town of Nairn. It has been purchased for Archway service users, residents and their family members to benefit from.

Situated at the Lochloy Holiday Park in Nairn, right next to the beach, it has lots of great facilities on site which guests can enjoy including an indoor heated swimming pool (with hoist), restaurant and lounge bar, daily entertainment and bingo, kid's clubs, adventure playgroup, a shop and laundry.

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“Families can book easily by getting in touch with our Admin Office.”



Nairn is a lovely seaside town and is a popular holiday destination. Visitors can enjoy the sandy beaches, riverside walks, boat trips from the harbour, walks along the promenade with fantastic views over the Moray Firth and plenty of places to eat and drink. There is a large supermarket nearby as well as several smaller shops including a post office, GP surgery and a chemist.

Betty's place has 2 bedrooms with 2 single divan beds in each room, a spacious lounge with a double pull out sofa bed, dining area with freestanding dining table and chairs, fully equipped kitchen, a spacious wet room which includes an accessible toilet, sink and level access shower. Access is via a purpose built, low gradient ramp with decking area to the side and front. It is fully equipped with all the essential items and bed linens making holiday breaks even easier to enjoy.

The holiday home is available to book from 1st March – 30th November. Because of our fundraising activities, we are able to let the holiday home at very low rates – set only to cover the annual running costs.

The shop is open
Monday – Friday
10am – 4pm and
Saturdays from
10am – 1pm.

Donations of good
quality clothing,
household items,
jewellery and
handbags are
always welcome.



Charity Shop Open For Business

We opened the doors of our first charity shop on the 26th February this year. It was an exciting and thrilling occasion – and came after years of planning and months of preparations!

Two part-time managers run the shop, at 95 Rosemount Place in Aberdeen, with support from a fantastic team of volunteers - many of who are Archway mums themselves. Everyone is really enjoying the experience and helping to raise awareness about Archway.

As well as raising funds we hope the shop will provide meaningful supported work opportunities for some of those using Archway.

Thanks to R Davidsons
Joiners & Builders
for donating all the
fabulous shelving

Special thanks must
go to Archway Dad,
Kenny Simpson for
planning the layout
and installing all
the shelving and to
everyone else who
helped too.

*thank
you*



We have already joined forces with Orchard Brae School in Aberdeen to provide supported volunteer placements for final year pupils there. Berryden Mills resident, Val, is also our official jigsaw checker while Emily, who goes to Two Mile Cross, also volunteers at the shop with her mum.

The first 6 months have been a great success and we hope going forward that support from our volunteers, customers and donors will continue to make the shop not only a valuable asset to Archway but a valuable local community asset too.



Archway Mum Thelma Tells Her Story

Our daughter Lesley was born prematurely at 28 weeks. She was one of triplets (although I hadn't known I was expecting triplets at the time). Sadly her two brothers died shortly after birth.

Lesley was in the special nursery for 3 months. Deprived of oxygen at birth, she had suffered brain damage. We were told she would be different from other children.

I took her home thinking I would be able to bring her on by myself – and besides, we weren't offered any help, advice or support. But by the time she was 18 months old and unable to sit up by herself, talk, walk or do anything a toddler of that age can usually do, I realised just how serious her condition was and that she would probably need life-long care.

“For us it has been an absolute godsend. I am so confident that she is happy”

Lesley is now 50. I am 75 and my husband is 80. But we still put Lesley first and our lives still revolve around her. She still needs the same care she did when we took her home - help to wash and dress and to eat.

She needs to be escorted everywhere – inside and outside as she has epilepsy and can have a seizure at any time. We still do her washing; cook for her and clean for her! She loves music and being in company so we make sure she has a great social life taking her to concerts and musical nights – it's exhausting but fun. Her older sister Shona and younger brother, Kenneth, and her niece and nephew are also very good including her in all kinds of activities that she really enjoys

In 1983, through Enable I heard that a group of parents were getting together to look at setting up a charity that could provide respite care and got involved. That charity was Archway. Lesley has been going to Westburn Road since it opened in 1990 and I joined the Board of Directors as a family member to help ensure families continue to have a real say in how the charity is run.

For us it has been an absolute godsend. I am so confident that she is happy and well cared that I don't have to worry about her and for just a few days my husband and I can completely relax, talk to one another without any interruptions and give our grandchildren and great grandchildren our undivided attention. Lesley comes home happy and more confident having got so much out of her time at Archway and away from us!

Lesley has brought a lot of joy into our lives and we wouldn't want to be without her. Archway has helped us care for her so well up until now and we hope that when the time comes she will have a permanent home with Archway in the future.



I still see Mum and Dad – we sometimes go shopping or to see my sister, Julie, and my niece and nephew.

Meet Nicola - One Of Our Newest Residents

Hello. My name is Nicola. I am 47 years old. Until the 12th March I lived at home with my Mum and Dad and went to shared care at Archway's Berryden Mills. Before that I went to Archway at Stevenson Court so I have been coming to Archway for a long time but always going home after.

But on the 12th March I came to live at Westburn Road.

It was very exciting. Mum and Dad talked to me beforehand and we met with Tom and got shown my new bedroom. I've got a TV, photos, cards and lots of other things.

I still see Mum and Dad – we sometimes go shopping or to see my sister, Julie, and my niece and nephew. I had a sleepover at Julie's - but I like going back to Westburn Road too.

I've made lots of new friends – Ann, Rosalind, Carolyn, Paul and Sheila and the staff are really nice too. We do our nails and watch movies and I really like the food. We do puzzles together, chat and watch TV – my favorites are Emmerdale and Coronation Street. Sometimes we go out or get a takeaway in!

On Tuesdays and Thursdays I go to The Len Ironside Centre and on Fridays I go out with my key worker, Jade. We go to the cinema or the Sports Village for an activity, bowling or out for lunch.

I am really happy at Westburn Road and glad I came to stay.





June 17

Everyone enjoyed a party at the Portland Club.

Iain baked a lovely cake at Two Mile Cross

Theatre Presto entertained everyone with their Summer Show at Westburn Road.



July 17

Tony, Anthony, Jamie and Craig enjoy a lovely picnic at Two Mile Cross

Morag and Val loved meeting Mickey and Minnie on holiday in Glasgow

Our Day Services Group enjoyed a lovely day strawberry picking at Charleston Farm





August 17

Thomas, Olivia and Daniel enjoyed trips to the Zoology Building and Camperdown Park

Jaydn's just having fun rolling in the grass at Dyce

Cameron and Thomas had a great time at the Crazy Golf at Codona's

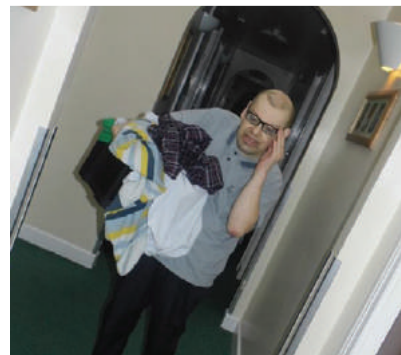


September 17

Martin tackles the laundry at Two Mile Cross

Andrew, Greig and Stevie had a great Boys Day Out at the Moravia Air Museum at Kinloss.

It's music night at Two Mile Cross





October 17

Andrew enjoyed a tubing session during a break at Westburn Road

Everyone enjoyed the spooky goings on at our Halloween Party

Ben loved the software on the Two Mile Cross iPad

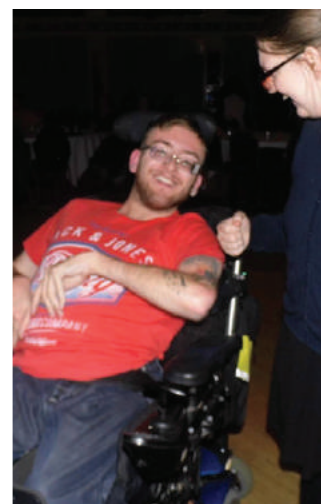


November 17

Craig, Connor and Jaydn got some lovely treats on a visit to M&S in Stonewood

Craig, enjoyed a night out during a break at Two Mile Cross

Lesley represented Archway at the Coop Community Fund event in Aberdeen





December 17

Everyone had a great time at the Archway Xmas Party

Olivia does a fab job making mac and cheese at Westburn Road

Peter Pan flew in to entertain us at the Westburn Road panto.



January 18

Fraser and Ian went to the Maritime Museum while at Two Mile Cross

Everyone from Westburn Road, Two Mile Cross and Berryden Mills enjoyed the Aberdeen Round Table Burns Supper.

Our Day Services Group made some lovely low light lamps





February 18

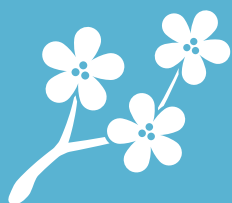
Linsey bakes a delicious cake at Two Mile Cross
Anest and Anna visit the charity shop on its opening day
Our Dyce unit held a Good Luck and Farewell Party for Aimee on her last respite stay there



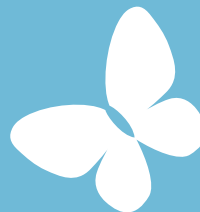
March 18

Martin went to ASDA to get something nice for tea at Two Mile Cross
Emily (who goes to Two Mile Cross) and her mum, Fiona, do a great job on their shift at the charity shop
Kids at Dyce had a great time at Hazlehead Pets Corner





April 18



May 18

Bingo Caller Val shouts the numbers at a Bingo Night at Berryden Mills

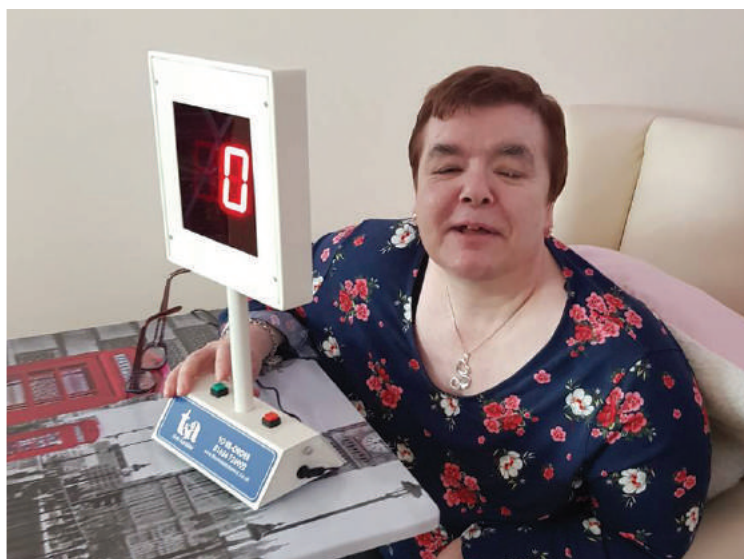
Our Day Service Group have great fun making some beautiful artwork for the Games Room.

Steven painted a fabulous new canvas at Westburn Road.

Wedding Fever Hit Berryden Mills

Rosalind Made A Lovely String Painting with the Day Services Group

Shelley Bakes A Cake at Two Mile Cross



Fundraising

It's been such an exciting year on the fundraising front with the opening of Betty's Place at Nairn, getting our first charity shop up and running and purchasing new residential accommodation. At the same time we have continued to fundraise for special equipment, mini buses and resources for all the units along with outings, and activities for everyone using Archway.

None of this would have been possible without the support of so many individuals, families, community groups, companies and Trusts. Over £100,000 has been donated and raised through our own fundraising activities.

We welcomed ongoing support from EnQuest, McGinty's Group, Premier Oil UK, Acumen and the Co-op Community Fund, new support from other companies including CNR International, M&S Stoneywood and Strategic Resources Ltd.



M&S Stoneywood did a garden makeover and a range of fundraising activities for Archway Dyce



EnQuest Ride
The North Team
raised £2000



We got a fantastic new mini bus for Dyce with help from Nexen Petroleum UK Ltd.



Staff at Acumen held a Wimbledon Day to raise funds for Archway



A donation from the Co-op Community Fund funded our fun-filled Xmas party

Other groups have made a huge difference by volunteering their time and talents including BP Dyce Subsea and Logistics whose volunteering projects at Dyce and Westburn Road were fantastic.

From Bake Sales to Beer Festivals, Bike Rides to Banchory Beasts, Birthday and Anniversary Celebrations, Sportsmen's Lunches and Golf Tournaments – not an occasion has gone by without Archway being supported.

The difference fundraising support makes to all using Archway is amazing and we can't thank our supporters enough. With a new, major fundraising project about to start, and ongoing projects to fund, the next 12 months are going to be very challenging given the current economic climate. We hope we can continue to rely on our existing supporters - and new ones too - so we can help everyone coming to Archway even more in the year ahead.

Janine Davies, Fundraising Manager



Strategic Resources Ltd celebrated their 30th Anniversary with a Charity Prize Draw for Archway and 2 other charities



Archway Mum Lisa Thomson helped organize the first Ferryhill Beer Festival last October and donated all the proceeds to Archway.

THE MCGINTY'S GROUP

SCOTLAND

Message from The McGinty's Group

The McGinty's Group was launched in 2009 and has expanded over the last nine years to become one of the North-east's leading independent hospitality operators in Aberdeen.

Proudly named after our first venue, our portfolio comprises of some of the best pubs, restaurants and hotels in Aberdeen including McGinty's Meal An' Ale, The Stag, No.10 Bar & Restaurant, Ferryhill House Hotel and The Fourmile. Most recently, we have expanded our group with one of Aberdeen's most iconic restaurants, The Silver Darling.

At the heart of our business is our people and we now employ more than 150 people who work hard to serve up the very best Scottish hospitality.

Over the years we have created a close family bond which we feel ties well with Archway and their values and is one of the main reasons we nominated to support Archway on different occasions.

In 2017, we managed to raise over £5000 for Archway by participating in the inaugural Great Aberdeen Run as part of the Business Challenge. We had a total of 27 runners from our venues that joined the thousands of runners in the 10k run and with the support from our customers, family and friends, we managed to raise a fantastic amount of sponsorship.



Following the run, we continued the celebrations in McGinty's with staff and the young people and adults from Archway joining us to take part in the raffle -which was fantastic for all involved.

We have also hosted a number of sportsman lunches with various football legends at McGinty's with all raffle and auction proceeds going to Archway.

As a local business, we strive to support the community and have found these various events provide us with the perfect opportunity to work together as a team whilst helping to raising vital funds for Archway.

We look forward to continuing our support for Archway and have plans to get our trainers on again for this year's Great Aberdeen Run.

Allan Henderson, Director



A Huge Thank You To All Our Friends

Our thanks to all the companies, groups and individuals who have supported us over the last 12 months including:

Main Corporate Supporters: EnQuest, McGinty's Group, M&S Stoneywood, Premier Oil plc, Strategic Resources Ltd.

Corporate Supporters: Aberdeen Standard Investment, Acumen, ASDA, Boots, BP, Burness Paull Solicitors, CNR International, Crown Dental Group, R. Davidsons Joiners, Elmec Projects, G&J Investments, John Mutch Ltd, Langstane Housing, Prime Event Management, No.10, North Offshore Ltd, RSM UK Ltd, Safewell Ltd, Securastore, St. James's Place, The Spectacle Company, Thistle Windows, TSB Dyce, The Workshop UK Ltd.

Club & Community Support: Aberdeen Federation of Racing Pigeon Society, Aberdeen Rotary Club Dyce, Aberdeen Round Table, Cults Parish Church, Deeside GC, Deeside Rotary Club, Deeside Steam Engine & Vintage Club, Duff House Royal GC, Dyce & District Amenities Committee (Carnegie Hall), EnQuest Ride The North Team, Elgin GC, Ferryhill Beer Festival, Fraserburgh GC, Kingston & Garmouth GC, Keith GC, Murcar Golf Club, Newburgh Golf Club, Peterculter Golf Club, Strathlene GC, Torphins GC, Upper Fith Form Albyn School Aberdeen.

Individual Supporters: Jodie Cruickshank, Susan Deans, David Emslie, Mrs Esson, Paula Fogiel, Dr Peter Fogiel, Mrs Peggy Finnie, Mr Fraser, N. Findlay, Shaun Gardiner, Mr & Mrs Gardyne, Mr & Mrs Gray, Mrs Innes, Mrs Jappy, Stephen Leiper, A Matthews, Dr Matthews, Mrs P Morrice, Dawn Morrison, Evelyn Morrison, J Mackay, Mrs MacDonald, C.B. Miller, Thelma Morgan, Francis Murray, David Rattray, Mr & Mrs J Sangster, Mr & Mrs A Skinner, Mr & Mrs K Simpson, Josh Smith, Hilary Smith, Catherine Smith, H Smith, Mr Steadman, Mr & Mrs D Stanley, Mr & Mrs Stark, Tom Starrs, H Stedman, Mrs Stevenson, Edward Stevenson MBE, Mrs Margaret Stewart, R Trengove, Lisa Thomson, Fiona Tyrie, Rev & Mrs Watson, David Whitehouse, Mr & Mrs Wilson.

Trusts & Charitable Organisations: ACC Festive Fund, Co-op Community Fund, John Gordon Charitable Trust, Miss Caroline Jane Spence's Fund, The Hutton Institute.

Our thanks too to all the fantastic volunteers who gave up their time, talents and energy to help at one of our fundraising events, at our Charity Shop, or as part of our Friends groups, and to all those who donated raffle prizes other goods and services. We really appreciate your help – and couldn't have done it without you.



Our Purpose, Values, Aims and Objectives





This Review is also available to download from our website
– www.archway.org.uk.

The images used are for illustrative purposes only and do not necessarily relate to highlighted case studies. All photographs have been reproduced with kind permission from the individuals concerned or their parents/carers.

Archway is a charity registered in Scotland.
Charity No: SCO14665



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Archway Charity Shop



www.facebook.com/ArchwayCharityShopAberdeen

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